

WAYNESBURG UNIVERSITY

Residence Hall Network

Getting your computer connected to the Internet:

Residence hall high speed internet is provided by Comcast. Support for internet access will be available through Comcast on a 24x7 basis.

Four basic needs for computing:

1. **Hardware: Laptop** or desktop computer. A Laptop is the preferred device for most students because of the mobility it provides. A **Network card** to connect to the Internet in the Residence Halls, and a **Wireless card** to take advantage of the wireless connections in the Academic buildings and some green spaces on campus
2. **Software:** Microsoft Office, Anti-virus and Anti-spyware software, and an up-to-date Operating system
3. **Network Patch Cable:** Ethernet Category 5e or better patch cable
4. **Printer and Paper:** Printers are available in the computer labs, but most students prefer having a printer available in their room for the convenience



PC Maintenance and Virus Protection

Maintaining your PC is an important personal responsibility that helps ensure your computer to run at optimum performance. Virus Protection, Spyware Protection, and all recent O/S updates are required to be installed on your PC upon connecting to the Residence Hall Network and Wireless.



Policies and Procedures

Our current Network Policies and Procedures and Comcast's Acceptable Use Policy (AUP) will be strictly enforced. To obtain a copy of these Policies and Procedures go to:

<https://www.waynesburg.edu/web/it>

<http://www.comcast.net/terms/use>

If you need help or have any questions, please contact the IT Help Desk. Hardware and/or software repairs must be handled through 3rd party vendors, some are available locally.

For issues relating to Internet access in the Residence Halls, all calls should be directed to Comcast support via a number posted in the Residence Halls.

Important Contact Information:

Name	Phone	Location / Email
Help Desk	724-852-3413	Armory Room 101 / helpdesk@waynesburg.edu