



WAYNESBURG UNIVERSITY

Counseling Center COVID-19 Changes and Policies

Hello Waynesburg University students! A warm welcome to our first year and transfer students, and welcome back to those of you returning. We have really missed your presence on campus!

We want to update you on changes and policies we have implemented in order to meet your counseling needs in the safest and most effective way.

Many of you know that in the Spring we began using telemental health services once the campus evacuated due to COVID-19. We will continue to offer this option for at least as long as the pandemic threat remains. The Counseling Center remains fully staffed; however, we will limit time in the physical office to decrease density and limit the chances of contamination. For the time being, the preferred method of offering counseling is through the tele health platform, which is called Thera-link.

Anyone who wants to speak with a counselor is asked to call the Counseling Center general number, or the direct number of the counselor with whom they wish to work. You are also welcome to email any of us, or send an email to the general counseling email. We do ask for the time being that students refrain from walking in to the counseling center without an appointment. As always, we will regularly monitor requests, and in most cases reply within one business day.

Students DO have the option of meeting in person with a counselor. If this is your preference, simply indicate this in your request. In-person sessions require mask wearing and maintaining a 6-foot distance throughout the session. All PDE recommendations will apply, including an agreement to not meet in person if you have any of the symptoms indicated on the screening form.

Students who choose the Theralink platform will be sent a link to a consent form to sign which explains particular issues inherent in remote counseling, along with general counseling information. Once the form is completed, the counselor will send the student an invitation to the practice. Students can then follow the link to schedule their session.

We are confident that despite necessary procedural changes, counseling services are as accessible to students as they have always been. Do not hesitate to contact us. We are here for you!